



2021 FOCUS

The Village Association's focus this year is to replenish the financial reserves and to plan for the next round of maintenance and repair work needed in 2022. There are therefore no big works planned for this year, although this doesn't mean that we won't undertake critical, or safety work required. For the work in 2022 we will be using the report by local Chartered Surveyors, Fairclough & Dyer who we engaged in 2019/2020 to identify the future maintenance and repair work required. If residents or any of the businesses have views on areas requiring attention, then they can get in touch via office@thevillageassociation.org

One of the legal requirements we have is to undertake a tree survey every 3 years and as our last one was in 2018, we will be undertaking this later this year, using a local firm to survey our 320+ trees and highlight the urgent work required and that which can be done over the next 6 to 18 months.

We are also looking to restart our resident surgeries once the Covid restrictions allow. We aim to hold one in March and another in August each year in addition to the AGM in October/November. This year we are planning on holding the first surgery on the 22 May, subject to the lockdown restrictions easing as planned on May 17. Keep an eye out for more information via our Facebook group and website over the coming weeks.

There are a dozen businesses with premises within The Village, ranging from Accountants to the Vets, all of whom are members of The Village Association and who contribute significantly to the service charge and therefore the upkeep of The Village. These businesses are represented within The Village Association Board by two business directors, Simon Nunn and Gary Leatherby who are owners of two of the businesses. This year will see us reach out and engage more with the businesses to ensure that their views and concerns are represented fully.

The final area of focus will be the continued development of our relationships with organisations who we work closely with or those whose work has a direct impact on residents and businesses across The Village. Our Wardens support the Police wherever they can, and we will be continuing to engage with them and local action groups on the issues of anti-social behaviour. Over the past 18 months our relationship with the Social Housing organisations present at The Village have lapsed a little so we will be reaching out to re-establish these and also restarting our visits to Hazelvine, once the Covid restrictions lift.

TREE SURVEY

We are now starting our next survey of trees which are looked after by The VA as part of our tree management work for maintenance and safety.

The survey will identify and prioritise tree work that may be required. Once the survey is completed the tree surgeons will obtain the consent needed from Tandridge Council as most of the trees need permission before any work can be carried out.

Tree surgery work will then be undertaken in accordance with the recommendations.



NEW HAZELVINE CONTACT

Hazelvine have introduced us to Millie Hodgson who is a member of their support team whose responsibilities includes The Village.

Millie joined Hazelvine 6 months ago and has been getting herself up to speed on the background and matters concerning the residents as she supports Sam Eames, our Property Manager. Millie joined our most recent Director's meeting to introduce herself and meet the team and will be an additional Hazelvine point of contact for residents and business members of the VA.

Millie can be contacted on 01628 529 765 or at millie.hodgson@hazelvine.com

VILLAGE WARDEN SERVICE



Whilst serious incidents at The Village have reduced by 50% in the last year the wardens have still been kept busy, carrying out over 600 miles of patrols, managing the cctv system, dealing with various incidents and helping residents when needed.

We hope the reduction in anti social behaviour will continue as we come out of lockdown and our warden service and cctv system will continue to provide a good deterrent. The camera in Brigade Place is now fully operational and other cameras recently assisted police with a resident's car theft from Alexander Crescent.

The ANPR camera near the Warden's Hut now shows that the number of vehicles entering/leaving The Village is back to pre lockdown levels whereas it had reduced to 60% of normal traffic.

There was a serious kitchen fire in early January at a ground floor flat in Boundary Point but thanks to the quick action of Alasdair the residents concerned were led to safety and a major incident was averted. Assistance has also been provided by the wardens to Transform Housing Group residents on Coldstream Road, providing advice and making phone calls on their behalf.

Please call the Police on 999 if there's an emergency or you see a crime taking place and only then contact the Wardens. For other incidents you can call 101.

The Wardens also appreciate an email or voice mail outside normal working hours (3pm to midnight) advising them of anything unusual so that they can follow up when they're on duty. 01883 770611 / villagewarden@gmail.com

Thanks to Alasdair and Wayne for a job well done and for helping to keep all residents and users of The Village as safe as possible.

DOGS, PARKING AND BINS

During the past weeks there has been an increased number of complaints regarding the amount of "dog poo" that has not been picked up by those walking their dogs. We are currently in contact with the council to increase the number of dog bins but would ask everyone walking their dogs to collect their dog's poo and place it in the appropriate containers or take it home with them. As a reminder, dogs must be kept on leads within The Village.

Also there has been an increase in complaints about people parking inconsiderately. The VA is aware that during this pandemic many more cars are not being used and therefore more parking spaces are used. We do ask that when you park, especially in a non allocated space, that you are aware and consider the effects it has on others.

Although several recent rubbish bin collections have been erratic, The VA ask that we all ensure all rubbish is placed in the bin so it cannot be blown out, and that our bins are put out only the day prior to collection and put away again on the day that they have been emptied.
